## Regional Pest Management Five Star Service Program &

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Dedicated to Quality Service and Commitment to Nursing Homes, Assisted Living and Retirement Communities.

## Our Pledge to Provide Quality Service

- If you develop a past problem in your facility and Regional Fest Management does not when the problem within 36 days, Regional Will refund all mointies paid to us under our service contract for the previous three-moretis.
  A Regional will respond to your service call the same day if you call.
- our office before noon. If the call is made after noon, Regional wi respond by the next business day.

  A Regional Pest Management is committed to site-specific treatmen.
- nating get and granular balts to control past problems in your facility. (Regional makes every effort to solve pest problems without spray tanks or aerosals.)
- At Regional, we know your time is valuable. Regional requires no preparation for our Integrated Pest Management services.
- Regional Pest Management will provide your management seam with phone numbers for twenty-four hour, seven-day-a-week emergency service.

Quality service is our pledge. Customer care is our commitment!

Jeffrey W. Hauf

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